

## Quality Guidelines

Quality is the central point of our thoughts and actions.

A continuous quality objective is to maintain an effective Quality Management System in accordance with with but not restricted to ISO 9001:2000.

We guarantee premium quality by our strict selection of raw materials, the continuous quality checks throughout the entire value chain and by our precisely defined production process.

We consider quality not only as a product characteristic but also as portrayal and appearance of the company to the outside.

As a worldwide supplier in an internationally oriented market we offer our customers the same products and the same service at all locations.

We provide our customers with a wide range of products and comprehensive special know-how in specific segments of the processing industry.

We continuously intensify the cooperation with our partners for mutual benefit. Through creative ideas and innovative products and services, we develop new ways of realising our customers' objectives.

We are strongly committed to the partner-like relationship with our customers and suppliers to safely and reliably satisfy our customers' requirements at all times.

We deepen our customers' trust through speed, reliability and perseverance.

We continuously improve both the quality of our products and our services as well as work processes and working environment.

We support the sense of duty and cooperation of our employees through a high degree of independence. Through open communication between company management and employees, we promote a partner-like relationship in mutual confidence.

We secure the future of the company and its employees through specific development and continuing education of our employees.

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